

# Evaluation (WASH-UP) Report

## Executive Summary

### ROHINGYA FIRE EMERGENCY RESPONSE 2021

CONCERN WORLDWIDE



# BANGLADESH

## List of Acronyms and Abbreviations

ACSM	Awareness Communication and Special Mobilization
ADC	Assistant District Commissioner
CBDP	Community Based Disaster Preparedness
CiC	Camp in Charge
CMAM	Community-based management of acute malnutrition
DC	District Commissioner
NFI	Non-Food Items
FGDs	Focus Group Discussions
GAM	Global Acute Malnutrition
GBV	Gender-Based Violence
GiHA WG	Gender in Humanitarian Action Working Group
ISCG	Inter-Sectoral Coordination Group
IGA	Income Generation Activities
IMAWG	Information Management and Assessments Working Group
INGO	International Non-Governmental Organization
IP	Implementing Partner
IYCF	Infant and Young Child Feeding
JNA	Joint Needs Assessment
MEAL	Monitoring Evaluation Accountability and Learning
MAM	Moderate Acute Malnutrition
MoDMR	Ministry of Disaster Management and Relief
MUAC	Mid-upper arm circumference
OTP	Out-patient therapeutic program
P4	Program Participant Protection Policy
PLW	Pregnant and lactating women
PSEA	Prevention of Sexual Exploitation and Abuse
RCCE	Risk Communication and Community Engagement
RPM	Bureau of Population, Refugees, and Migration
RUSF	Ready to use supplementary food
RUTF	Ready to use therapeutic food
SAM	Severe acute malnutrition
SARPV	Social Assistance and Rehabilitation for the Physically Vulnerable
SBCC	Social and Behaviour Change Communication
SEG	Strategic Executive Group
SMP	Security Management Plan
TSFP	Targeted supplementary feeding program

## Executive Summary

An evaluation (wash-up) on Concern Worldwide and Social Assistance and Rehabilitation for the Physically Vulnerable (SARPV) response to the Rohingya Fire was conducted in April 2021. Concern Worldwide and SARPV focused on their geographical site, Camp 8W, and focused on two components: food security and nutrition, and coordination via local partners.

Concern Worldwide were on the ground assessing the immediate needs and were able to deliver the lifesaving services, as per the Joint Needs Assessment (JNA). Overall, Concern's Rohingya fire response programme was found to be responsive, relevant and demonstrated a good example of partnership in action. It addressed the immediate needs of the fire affected Rohingya refugees in one of the four fire affected camps providing 117,899 hot meals, 13,920 dry food packages and 2,639 (M: 1428, F: 1211) cooking utensil NFI packages; beside this Concern provided psychosocial first aid to 1,260 (F: 756, M: 444) affected individuals who were mentally devastated by the incident. The hot meals provided covered more than 50% of the fire-affected households. The decision to respond was well thought through and based on Concern's values and the humanitarian imperative. The partnership with SARPV and the immediate joint task force demonstrated a strong trust and collaboration between the two NGOs that translated to a well-coordinated and well-staffed response. The legitimacy of Concern response was based on the partnership with SARPV who had a presence in camp 8W.

The fire response of Concern and SARPV was widely acknowledged by stakeholders as relevant and appropriate to address the urgent nutrition/food security and other Non-Food Items (NFIs) needs of the targeted host and camp fire-affected households. The provision of immediate dry food and water followed by hot cooked food provided immediate lifesaving support and contributed to avoiding a deterioration of the nutrition status of the affected people in camp 8W.

The government supported this response of immediate lifesaving activities by ensuring quick approval of (Foreign Donation) FD7s within 24 hours. The coordination with sectors, government site management, UN, ISCG and other implementing partners was comprehensive and immediately showed a good understanding of the humanitarian coordination mechanisms and demonstrated good existing relationships.

Concern's Rohingya response has a strategic plan to move towards working with national partners and this fire response demonstrated a well-managed partnership model that the team built to expand further NNGO partnerships. Concern and SARPV provided specific support in one of the four fire affected camps, this is part of a large complex ongoing emergency response with more than 200 UN, INGO, NNGO implementing partners, so the response was tailored to the geographical location and activities that Concern and SARPV could contribute to effectively and quickly.

The Rohingya response is a complex emergency with a challenging environment to operate with many government approvals required. The response team, with support from country office, managed to get the approval processed within 24 hours, allowing for a rapid response. Concern's Rohingya response is actively moving under the country programme umbrella and the support and collaboration of staff from Dhaka was key to the success and demonstrated a cohesiveness and unity of the country team.

The fire-affected people commenting on Concern's interventions were reacting to the overall response and had feedback across the sectors; shelter, WASH, etc. which were outside the scope of Concern's response however the responses related to the services provided by Concern were sought on a daily basis and the team on the ground ensured this led to changes in the services. Overall it was a well-managed effective response.